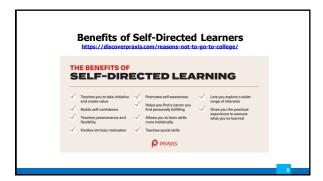


January 25, 2023 YouTube-iversity, ASU Susan D'Agostino, Inside Higher Ed **Preview Episode** Sustainability Helian Blate

January 31, 2023
What is ChatGPT? Everything to know about OpenAI's free AI essay writer and how it works Jennifer Jolly, USA Today What is ChatGPT? Everything to know about OpenAl's free Al essay writer and how it works

5 6







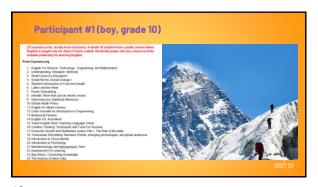


9

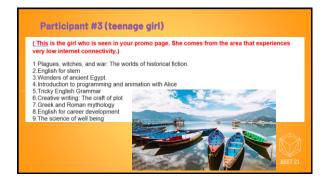


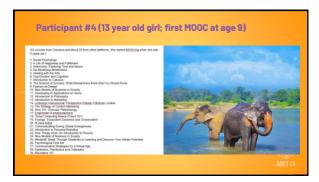


11 12









15 16





17 18

# **Self-directed Learning (SDL)**

Sze-Yeng and Hussain (2010) defined self-directed learning as "a learner's autonomous ability to manage his or her own learning process, by perceiving oneself as the source of one's own actions and decisions as a responsibility towards one's own lifelong learning."



19

### **Motivation**

Belanger and Thornton's (2013) four motivations for taking MOOCs:

- Increasing knowledge in a subject matter without expectations of achievement.
- Interacting with other learners and instructors on a global scale.
- Breaking accessibility barriers of traditional education.
- Exploring and experiencing online education.



## **Scaffolds | Teacher Support**

"The first key feature that distinguishes scaffolding from other forms of instructional support is that is temporary support that is provided as students are engaging with problems" (Belland, 2014, Collins et al, 1989, Wood et al, 1976, in Belland, 2017).

- ✓ According to Belland (2017), scaffolding forms include one-to-one scaffolding, peer, and computer-based scaffolding.
   ✓ Vygotsky stated (1978) that scaffolds include various guides and
- / Vygotsky stated (1978) that scaffolds include various guides and strategies that serve as a support system for students in the process of obtaining knowledge which they are not able to acquire on their own.



21

#### **Theoretical Framework**

Based on Garrison's (1997) self-directed learning model, SDL has three overlapping aspects:

- 1. Self-management (task control)
- 2. Self-monitoring (cognitive responsibility)
- 3. Motivation (both entering motivation and task motivation)

INDIANA UNIVERSITY BLOOMINGTO

22

#### Wellious. Teach

#### **Research Questions**

- What scaffoldings and environmental cues were provided by teachers to support Nepali adolescent in enrolling and succeeding in MOOCs?
- 2. What are Nepali teachers' perspectives on using MOOCs as supplementary resources?

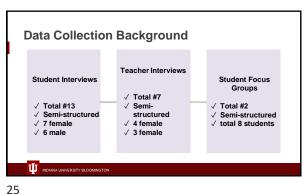
INDIANA UNIVERSITY BLOOMINGTON

# **All Participants of the Study**

- 1. Convenient sampling
- 2. Recruitment: contact teacher
  - Nepali students who took and completed at least one MOOC
  - Nepali teachers who used MOOCs in their teaching, and whose students took and completed MOOCs

INDIANA UNIVERSITY BLOOMINGTON

23 24



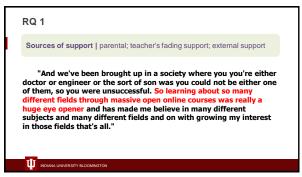
**Participants** Years of using MOOCs School Type Number of Students Completed MOOCs Teacher #1 Science Teacher Private 15-20 Teacher #2 EFL Teacher more than 20 EFL Teacher, Teacher #4 EFL Teacher 1 year more than 20 EFL Teacher Public schoo ACCESS EFL Teache 1 month Public school; ACCESS 2 completes Teacher #7 EFL Teacher, Principal 8-9 years Private more than 20 INDIANA UNIVERSITY BLOOMINGTON

26



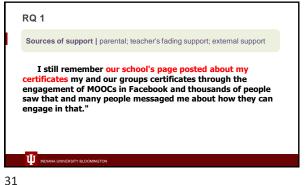
RQ 1 Sources of support | parental; teacher's fading support; external support "They did on their own pace but initially we guided them, initially we guided them and every week what we follow up them initially but later on they did by themselves." (T#1, line-134-136) "...the school has been promoting these kinds of activities, please, to let your children be with the computer. If they ask for, and it was really very difficult to convince the parents as well." (T#3, line 390-396)

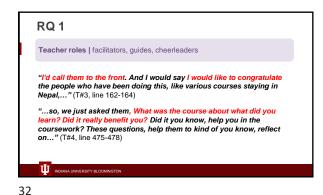
27 28

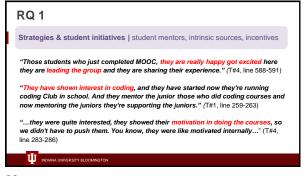


RQ 1 Sources of support | parental; teacher's fading support; external support Local schools provide both physical space and awards to facilitate and support students' learning with MOOCs. "We used to have six computers in our class so and our we me with my friends we were more than 20 in the class, so we need to manage six at one time to take those mooc courses. And in the beginning, everyone was fully interested in taking those courses and sometimes if the if the time goes, and then we are we used to have time limit of 20 minutes or 30 minutes to do those courses... INDIANA UNIVERSITY BLOOMINGTON

29 30



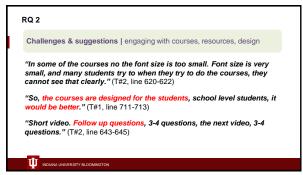


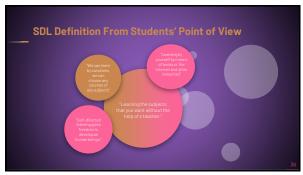


RQ 2 Substantial gains | teachers learning from MOOCs, benefits, positive outcomes "So somehow, very I tell prospective, that global prosp you know, entered in their learning unknowingly as well." (T#7, line 808-810) "So, I think it will develop to develop their life skills, I think." (T#5, line 565-566) "... and in this course, especially English language is involved. If they do this course, they will learn this language more than they learn from the school, because that is depending on their self learning" (T#6, line 570-574)

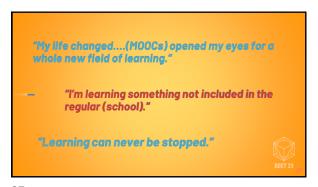
34

33





35 36



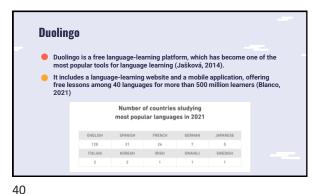
"I expanded my friends. We are exchanging cultures."

"We have the freedom to learn ourselves."

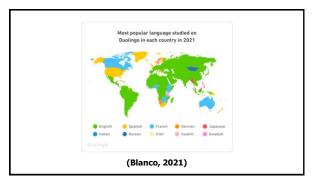
"My personal formula (to success online): ACET: Active Learning,
Collaboration, Engagement, and Time Management."

37 38





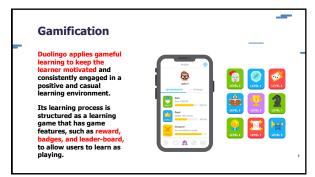
39





41 42









45 46

### **Overview of the Study**

This study investigated the types of selfdirected learning (SDL) skills that learners apply when learning a language out of the classroom with systems like Duolingo. It also explored how the design and delivery of **Duolingo can support and facilitate student** SDL.

### **Context of the Study**

- Learning with technology (e.g., Duolingo) in an out-ofclassroom context is often challenged by the absence of instructors and lack of guidance.
- Therefore, it demands a much higher level of self-directed learning (SDL) ability for the learners to be
- White (1995) suggests that learners need to have strong independence, autonomy, and control to self-manage learning and make their own decisions in distance language learning.

47 48

# Garrison's (1997) Framework of SDL

- Self-management is the task control ability that is associated with external activities, such as time, resources, and goal management.
- Self-monitoring is the cognitive and metacognitive process of establishing learning strategies and learning paces.
- Motivation can initiate and sustain learning efforts towards cognitive goals (Garrison, 1997).

# **Research Questions**

- How do Duolingo learners self-mana goals, time, resources, and support?
- What strategies are employed by Duolingo learners to overcome challenges and frustrations related to learning overcome challenges and frustration foreign languages with Duolingo?
- t motivating factors underpin the decisions of learners to learn a foreign language with Duolingo?
- How does the design and delivery of Duolingo foster learners to be self-directed learners?

49

#### **Study Design**

represented a wide range of age and ethnic groups.

Participants of this study were screened and identified through the previous survey that was distributed through the Duolingo forum, an online language community using Discord, as well as through postings on Facebook pages, emails, and WeChat groups. The interviewees' demographics are listed in Table 1.

|             |        |                              |                             | -                            |                                          |
|-------------|--------|------------------------------|-----------------------------|------------------------------|------------------------------------------|
| Interviewee | Gender | Country                      | Native Language             | # of years using<br>Duelings | Languages<br>learned through<br>Duslings |
| P1          | м      | Mexico                       | Spenish                     | More than 5 years            | English, French                          |
| P2          | м      | United States                | English                     | 1-3 years                    | Japanese                                 |
| 23          | F      | China                        | Chinese                     | Less than 6 months           | Japanese                                 |
| P4          | F      | Costa Rica                   | Spenish                     | 6 months - 1 year            | Portuguese                               |
| P5          | F      | China                        | Chinese                     | 1-3 years                    | French                                   |
| 196         | F      | Indonesia                    | Indeposian                  | 6 months – 1 year            | French,<br>German,<br>Spanish            |
| P7          | м      | Germany                      | German                      | 6 months – 1 year            | Chinese                                  |
| P8          | r      | United States                | English, French,<br>Spanish | 6 months – 1 year            | Ambic                                    |
| P9          | М      | United Kingdom/<br>Singapore | English                     | 6 months – 1 year            | Chinese,<br>Indexesian,<br>Spanish       |
| P10         | r      | Singapore                    | Malay                       | Less than 6 months           | Japanese                                 |

-Table 1. Duolingo Interviewee Demographic and Language Learning Information

**Self-monitoring** 

50

- Learners self-monitor their learning process through feelings of knowing, content evaluation, and the judgment of the adequacy of information available. Learners can spontaneously recognize the content they learned in Duolingo when they unconsciously encoun the language in daily life. However, they fail to recall the entire knowledge base that they learned with accuracy or completion.
- Learners highly rely on technology to monitor their learning through habit reinforcement and tracking.

"Well, what I can do now is when somebody is talking in French, I know that is French. I can identify some really simple French dialogue when somebody says it." Interviewee #5



52 51

#### **Goal Management**

- Goals specify the amount of effort required to succeed and the selfsatisfaction anticipated (Schunk, 1990).
- Goal setting leads to task assessment and considerations of the appropriate learning strategies from a metacognitive perspective (Ridley et al., 1992).
- In MALL, timescales influence the dynamic nature of the learning ecology and so influence the learning goals
- Setting realistic and achievable goals is more likely to lead to a successful SDL.

### Self-management

- Specific goals can lead to improved perform learning goals can be self-initiated or technology-defined.
- Distractions from daily living may make time management difficult, both physically and psychologically.
- A single MALL tool like <u>Duolingo is not enough</u> to master a language in all dimensions; as a result, they seek and manage <u>other resources</u> to complement their learning.
- Both human and material resources can be used to complement Duolingo learning.

53





Time Management

The majority of interviewees (n=8) stated that daily life activities are a constraint to their time management.

The significant obstacle is due to work demands, which have an impact on learners' physical and emotional ability to complete their learning goals on a consistent basis.

Because my schedule can be busy. Sometimes, especially during the exam period in schools, I really have no time. I'm just busy completing my markings.\*

Interviewee #10

55 56



Finding: Motivation

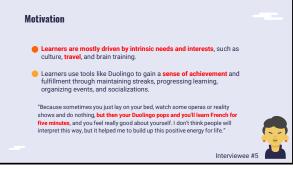
The idea is that I would really like to go to Europe someday. (P5)

So in the last month, the idea came up of going from Hamburg with the train to Moscow and then transit to the trains. And then make some stops in Siberia and then end at Beijing and enjoy the visit in China. (P7)

But for people, who are more like my mother, when she talks about it, she is just like, "oh, well, I'm learning it. I don't expect to be conversational and I'm just learning it to keep my mind sharp." (P8)

58

57

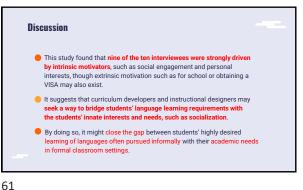


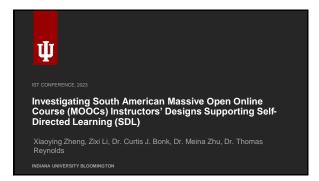
Böhne et al. (2002) indicated that students struggled in a Web-based learning environment due to a lack of ways to obtain help when needed.

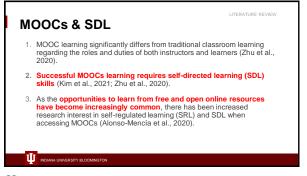
Tutor support is crucial in SDL because a tutor can facilitate planning the learning process, clarify content, and even provide technical support (Böhne et al., 2002).

The lack of research on resource management strategies might be due to the fact that most prior research either took place in formal learning settings where teachers are present and can provide both human and material resources or investigated what resources learners use towards a target language (e.g., English).

59 60







**Research Gaps** 1. Less than 1% of the scientific literature on MOOCs has been centered in the South American region (Veletsianos & Shepherdson, 2016). 2. Existing research on MOOCs in South America has primarily employed quantitative research methods (Sánchez & Reyes-Rojas, 2019; Veletsianos & Shepherdson, 2016; Zhu, Sari, & Bonk, 2018). 3. While the majority of MOOCs research focused on students' learning, recent research indicated that designing MOOCs is challenging for instructors because of MOOCs' massiveness and openness (Sari et al., 2020).

63 64

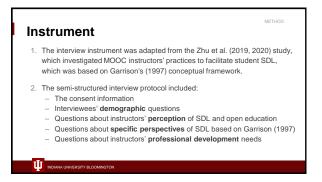


65

Overview A qualitative method was used to fill in the research gap. Convenient sampling was applied. Individual interviews were conducted with 11 MOOCs instructors. Thematic analysis was used to analyze the data. The data analysis process is still ongoing.



67 68



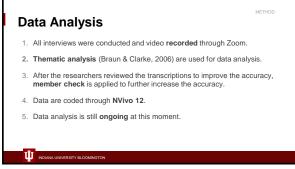
Interview Protocol Sample

What types of support do you receive from your home institutions? Is there a team facilitating your MOOCs design?

Question 4 What do you think of the responsibility of instructors to facilitate students' SDL skills in MOOCs?

How do you think the design and delivery of your MOOC can help develop students' self-management skills such as time, resources, and support? Could you please give me a specific example in designing or developing your MOOC that might have had a direct or indirect impact on these skills?

69 70



Tentative Findings

# 1. Self-Management

#### Kev finding 1:

The most common way to support self-management is breaking down a long video (e.g., 30 mins) into short videos (e.g., 5 mins).

Ouote 1: "Shorter videos instead of longer videos is better because you can ask questions about the specific topic, not the 30 minutes talking to the camera." (Bruno)

Quote 2: "If you do videos that are 20-min long, that's sad, but they are not going to last. If you do 5 videos of 3 minutes each, in comparison to one of 20 minutes, or something like that, it's gonna be different." (Echa)

# **Self-Management**

Key finding #2: Many of them did not help with goal setting for students, but said students to do so. About half of them mentioned writing clear learning objectives is important so that students know what to expect and give students directions.

Quote: "No, I definitely did not design the MOOC with that in mind. And I guess within class, it's very seldom that you find the student that wants to go beyond the core class requirements.... I should incorporate complimentary MOOCs that they like to take to direct them to online material that might be of their interests." (Keiman)

INDIANA UNIVERSITY BLOOMINGTON

74

73

# **Self-Monitoring**

Key finding: Reflection questions, progress bar that shows completion, quizzes, and peer-to-peer evaluations, and forums are designed for students to self-monitor their learning.

Quote 1: "...progress bars, like a roadmap, of course, completion. So you know where you are in each way you can saw. Yes, I think most of those tools we have." (Felipe)

Quote 2: "Oh, in terms of monitoring their learning, what we have is a single material. I have a quiz associated with it, and they only progress in the course if they fer 80% of the quiz correct." (Hernán)

Motivation

Key finding: About half of the interviewees mentioned that they make efforts to motivate students by designing interactive elements (e.g. peer-to-peer interaction, pop-out quizzes in the video), but the gamification features are limited.

Quote 1: "They started like, okay, 'did you know that?' And you needed to click (the answers) in order to let it (the feedback) pop out, and then get more information....They made it definitely more interactive than just a reading a book or an article." (Alejandro)

Quote 2: "We manage motivation with a lot of visual aids, just like dynamics, not like try to make like short videos, show something to make a question, something have to interact and come back and give answer to the question, see if you fei it right or not." (Daniela)

76

75

### **Professional Development**

Key finding: Almost all the teachers received a certain level of training or facilitation from their home institutions on editing videos. They indicated that working in a team with instructional designers or technicians is crucial.

Quote 1: "The university has a recording studio, with two employees working there. They recorded the video and did small editing, so that's a very good support." (Hernán)

Quote 2: "I had a lot of supports on the recordings, and tutoring my materials of my actual physical course, and then like how to translate the specific activities to make it adapt to MOOCs." (Jorge)

# **Interesting Perspectives**

- 1. Students need to feel the content is relevant to their life can be motivated, which aligns with previous studies on major motivations to take MOOCs.
- Some instructors collaborate with European instructors to teach MOOCs, teaching styles differ from South American styles and so need students to adapt.
- Some South-American-based MOOCs platforms are more adapted to their culture (i.e., aesthetic, gamification features, etc.).

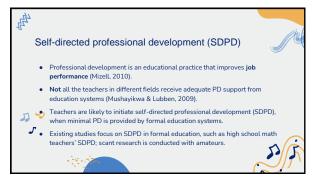
One instructor mentioned he felt lonely because not many people in South America worked on designing MOOCs and he could not find more accessible support when designing MOOCs.

INDIANA UNIVERSITY BLOOMINGTON

78

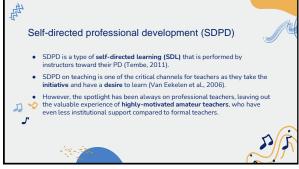




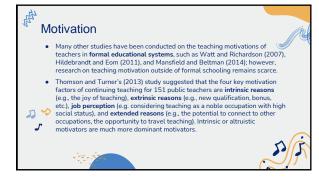


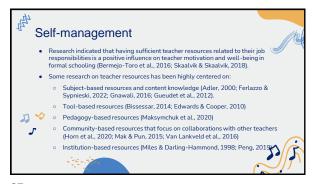












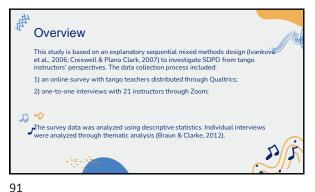
Self-monitoring Self-monitoring is the cognitive and metacognitive process of constructing meaning through critical reflection (Garrison, 1997) Self-reflection in teaching can increase effectiveness and help teachers to recognize knowledge gaps and their specific need for professional development (Gardner, 2014; Lubbe & Botha, 2020). Kirpalani (2017) suggested that teachers' self-reflection should be based on the teaching content, teaching process, and teaching premise. Such self-reflection may be a useful addition to existing evaluative quantitative measures, such as student evaluations (Grech, 2021; Kirpalani, 2017).

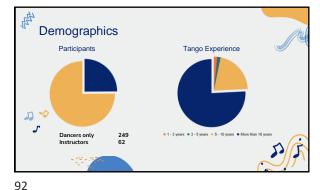
87 88



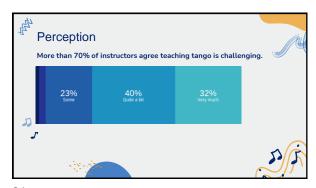


89 90





















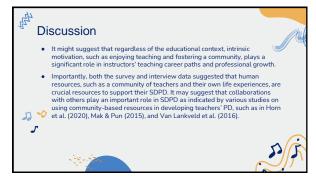




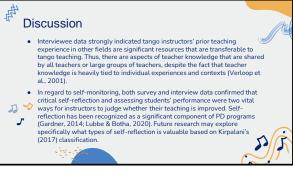






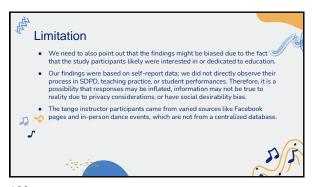


105 106



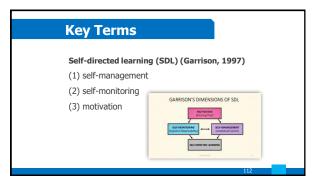


107 108









111 112

# Research Purpose The purpose is to inform instructors or instructional designers and MOOC providers of the current practices of designing MOOCs to facilitate learners' SDL.

Research Questions

1. How do MOOC instructors perceive participant SDL skills?

2. How do MOOC instructors perceive their facilitation of participant SDL skills?

3. How do instructors design and deliver MOOCs to facilitate participant SDL skills?

a. How is technology being used by MOOC instructors to support the development of participant SDL skills?

b. What technology features or functions do MOOC instructors want to have to improve their facilitation of MOOC participant SDL skills?

113 114

# **Data Collections** Volunteer sampling (Creswell & Clark, 2017) • 198 instructors responded to the survey (10% response rate) Homogeneous purposeful sampling (Creswell & Clark, 2017; Patton, 2002) • Maximal variation sampling (Creswell & Clark, 2017) · 22 interviewees

115 116

# **Related Publications**

117

MOOC review:

· Reviewed 22 interviewees' MOOCs

Zhu, M., Bonk, C. J., & Doo, M.-Y. (2020). Self-directed learning in MOOCs: Exploring the relationships among motivation, self-monitoring, and self-management. *Educational Technology Research and Development* (ETR&D), 68(5). 2073-2093. DOI 10.1007/s11423-020-09747-8

Zhu, M., & Bonk, C. J. (2019). Designing MOOCs to facilitate participant self-monitoring for self-directed learning. Online Learning, 23(4), 106-134. doi:10.24059/olj.v23i4.2037

Zhu, M., & Bonk, C. J. (2020). Technology tools and instructional strategies for designing and delivering MOOCs to facilitate self-monitoring of learners. *Journal of Learning for Development*, 7(1). 31-45.

118

# **Research Questions**

- 1. What motivated individuals to enroll in MOOCs?
- What were the learning strategies that helped learners' SDL in MOOCs?
- 3. What were the design and instructional elements of MOOCs that facilitated learners' SDL?

Zhu, M., Bonk, C. J., & Berri, S. (2022). Fostering self-directed learning in MOOCs: Motivation, learning strategies, and instruction Online Learning

119 120

20

Study #6 **MOOC Learners and SDL** Zhu, M., Bonk, C. J., & Berri, S. (2022). Fostering self-directed learning in MOOCs: Motivation, learning strategies, and instruction. Online Learning

Study #4

**MOOC Learners and SDL** 

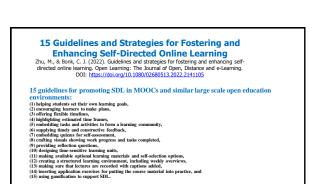
### **RQ1. Intrinsic Motivation**

Jacob, a retired management consultant from the US, expressed his motive behind enrolling in MOOCs as strictly intrinsic, "there's no reward. I'm retired. It's really just [that] I get very interested in topics. I realize holes in my knowledge and try to fill the holes."

121 122

# **RQ2. Learning Strategies RQ2: What were the Learning Strategies** that Helped Learners' SDL in MOOCs? Dan considered the progress bar to be a good indication of his progress, and it also created a healthy competition among the learners. Seeing where he was at in the course compared to the other learners gave him a push. He stated, "All the progress bar with milestones, with a small quiz that doesn't count for the evaluation, but they're good for you to check if I'm really learning. And, for example, I like when you have these kinds of nice competition[s], right. Everyone starts a MOOC at the same time, but you see that these weeks you progress faster than other members in the MOOC."

123 124

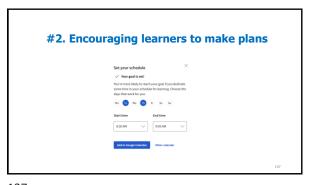


#1. Helping students set their own learning goals Set a weekly goal Learn 2 days a week Set goal Not now

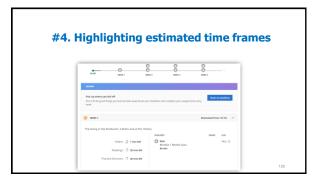
**RQ1. Extrinsic Motivation** Besides educational purposes, some participants enrolled in MOOCs to help with their career development. For example, Sarah, who received her Ph.D. degree and was in between jobs at the time, selected topics such as anatomy, MatLab software, oncology, biology, and neuroscience. Sarah explained the purpose for taking these types of MOOCs was: To acquire and improve my knowledge as a medical physicist...I consider my resume when selecting MOOC. I choose courses related to my professional field to add them to my curriculum; otherwise, there would be a period without being in contact with my profession.

Top 10 Strategies to Facilitate SDL in MOOCs 1. Helping students set their own learning goals. 2. Building learning community. 3. Offering immediate feedback. 4. Embedding quizzes for self-assessment. 5. Providing progress indicators. 6. Providing reflection questions. 7. Designing short learning units. 8. Providing flexible timelines. 9. Highlighting estimated time frames. 10. Making available optional learning materials

125 126

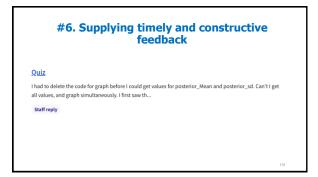


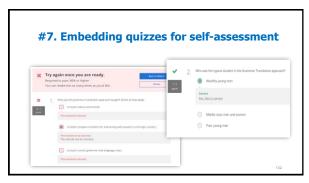




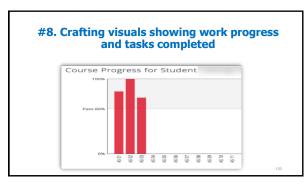


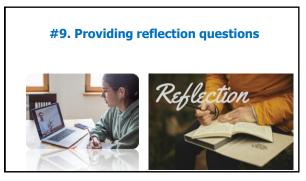
129 130





131 132





#10. Designing time-sensitive learning units

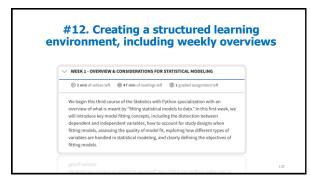
Video: Introduction to Regression 6 min

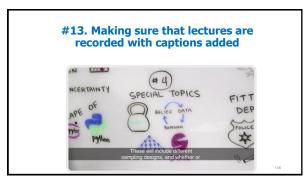
Video: Introduction: Basic Least Squares 6 min

#11. Making available optional learning materials and self-selection options

@ Reading BASIC A Binket Around the Earth 10 ms
@ Reading ADUANCEEA Blanket Around the Earth 10 ms

135 136

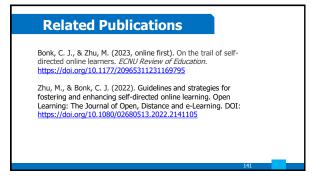




137 138







# Thank You! Q&A Curtis J. Bonk, Professor, IST Dept., Indiana University cjbonk@indiana.edu; http://curtbonk.com/ Zixi Li, Doctoral Student, IU, lizixi@iu.edu (With help from Meina Zhu, Wayne State University, meinazhuiu@gmail.com)

141 142