

August 27, 2020

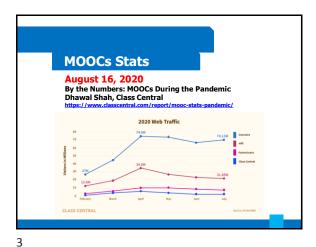
Alternative Credentials on the Rise
Paul Fain, Inside Higher Ed

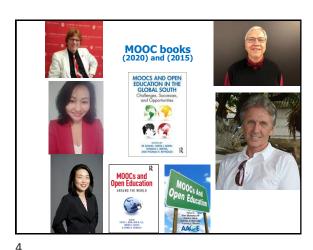
International Micromasters
Programs With Data Science,
Signal Leadership and More

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Signal Leadership and More

Sources: Moody's, U.S. Department of Education

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October 22, 2021
Wanted:
Billions of Self-Directed Learners

Study #1
MOOCs Design
Considerations and
Challenges

Zhu, M., Bonk, C. J., & Sari, A. (2018). Instructor experiences
designing MOOCs in higher education: Pedagogical, resource, and
logistical considerations and challenges. Online Learning, 22(4), 203241.

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Research Purpose

The purpose of this study is to provide suggestions for future MOOC instructors and instructional designers in higher education through exploring MOOC design considerations and challenges from the instructor's perspective.

Research Questions

- 1. What are the design considerations of instructors when designing MOOCs?
- 2. What challenges do instructors perceive when designing MOOCs?
- 3. How do instructors address the challenges that they perceive related to MOOCs?

Data Collection

- · Data Collection:
 - o Survey, interview, and course review
- · Participants:
 - 143 survey participants (10% response rate)
 - o 12 interviewees

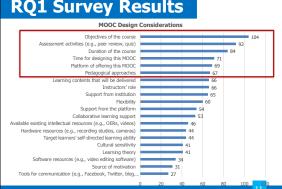


12 Interviewees

No.	Countries	Subject areas	Platforms
1.	The U.S.	Language and Literacy	Coursera
2.	The U.S.	Education	Coursera
3.	The U.S.	Education	Canvas
4.	The U.S.	Chemistry	Coursera
5.	UK	Medicine and Health	FutureLearn
6.	UK	Language and Literacy	FutureLearn
7.	Hong Kong (China)	Math	Coursera
8.	Mainland China	Math	Coursera
9.	Canada	Psychology	Coursera
10.	Australia	Medicine and Health	Open2Study
11.	Sweden	Computer Science	edX
12.	India	Management	edX

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RQ1 Survey Results



RQ1 Interview Results

Engage learners

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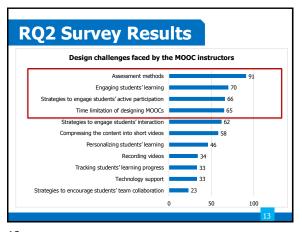
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One instructor from US mentioned:

"I engaged people in the forum. So each week I would write a message that would be the new welcome page for the week that would say, 'hey come to the forum and ask questions about this or come to the forum introduce yourself'... Of course, I tried to get students to feel like I was engaged with them during the videos by asking them questions and telling them to do things during the video."

James M Lepkowski

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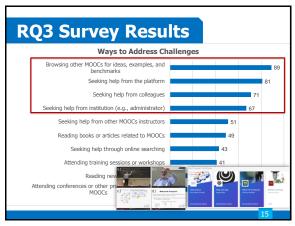


Time limitation

One instructor from education subject mentioned:

"I think one of the challenges is time. It does take a lot of time to get the videos done. I did not get a course release when I was doing, and it was a side project at the same time as my regular load."

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Study #2
MOOCs Instructional Design to
Facilitate Participants' Selfdirected Learning

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Self-directed learning (SDL) (Garrison, 1997)
(1) self-management
(2) self-monitoring
(3) motivation

GARRISON'S DIMENSIONS OF SDL

GOVERNMENT OF

Purpose

The purpose is to inform instructors or instructional designers and MOOC providers of the current practices of designing MOOCs to facilitate learners' SDL.

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Research Questions

- 1. How do MOOC instructors perceive participant SDL skills?
- How do MOOC instructors perceive their facilitation of participant SDL skills?
- 3. How do instructors design and deliver MOOCs to facilitate participant SDL skills?
 - a. How is technology being used by MOOC instructors to support the development of participant SDL skills?
 - b. What technology features or functions do MOOC instructors want to have to improve their facilitation of MOOC participant SDL skills?

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Pseudonym	Country	Subjectarea	Platform	Gender	No. of O/B	No. of M	Mode of the M
Lucas	US	Social science	edX	М	0	1	I without T
Branden	US	Education	Udacity	М	0	5 or more	Self-paced
Logan	US	Literacy and Language	Coursera	м	5 or more	5 or more	I with T
Emma	US	Literacy and Language	Coursera	F	2	1	Self-paced
Jason	us	Science	edX	м	1	1	I with T
Jackson	US	Medicine and health	Coursera	м	5 or more	1	Self-paced
Samuel	US	Education	FutureLearn	м	4	3	Self-paced
Hannah	US	Education	Blackboard	F	5 or more	1	I with T
Ashley	US	Education	EdX	F	0	5 or more	I with T
Andrew	UK	Art	FutureLeam	м	0	3	I with T
Emily	UK	Medicine and health	FutureLearn	F	2	2	I with T
Aiden	UK	Social science	FutureLeam	м	0	1	Self-paced
Henry	UK	Social science	FutureLeam	м	0	1	Self-paced
Joseph	UK	Medicine and health	FutureLeam	м	1	1	Self-paced
Joshua	UK	Literacy and language	FutureLearn	м	2	2	I with T
Mason	Australia	Education	Coursera	м	5 or more	1	I with T
Ethan	Australia	Business	Coursera	М	3	1	I without T
Ben	Australia	Social science	edX	М	1	1	I with T
Paul	France	Computer Science	Coursera	м	1	1	I with T
Fernando	Belgium	Research methods	Blackboard	м	5 or more	3	I with T
Jacob	Netherland	Science	Coursera	М	0	1	I with T
Dvlan	Israel	Science	Coursera	М	5 or more	3	I without T

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PRQ1 Interview Results • Emma's understanding of SDL is more related to self-management and motivation. She said: "When I think about self-directed learning, I think about students managing their time and managing the coursework on their own, and how it fits into their schedules and their lives, how they interact with materials, what's going to keep them engaged."

Data Collections

Survey:

- · Volunteer sampling (Creswell & Clark, 2017)
- 198 instructors responded to the survey (10% response rate)

Interview:

- Homogeneous purposeful sampling (Creswell & Clark, 2017; Patton, 2002)
- Maximal variation sampling (Creswell & Clark, 2017)
- 22 interviewees

MOOC review:

· Reviewed 22 interviewees' MOOCs



RQ1 Perceptions of SDL

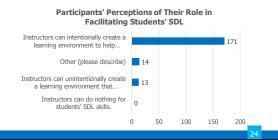
 A majority of the MOOC instructors thought that these skills or attributes are not static, and that SDL as a set of skills can be educated or students' personal attributes that can be changed.

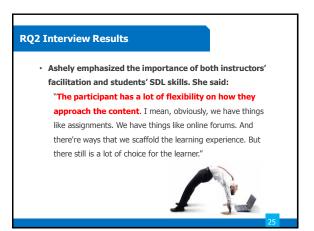


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RQ2 Perceptions of Facilitation of SDL

 Most of MOOC instructors thought that they can intentionally or unintentionally facilitate students' SDL.





RQ3 Strategies to Facilitate SDL

· Students' intrinsic motivation plays an important role. However, extrinsic motivation provided by the MOOCs might help transfer extrinsic motivation to intrinsic motivation.

Motivations	Strategies
Entering	MOOC instructors helped students identify the
motivation	needs and goals of learning and sense of
	achievement.
Task motivation	MOOC instructors motivated students through
	instruction, learning materials, feedback, and
	learning community.

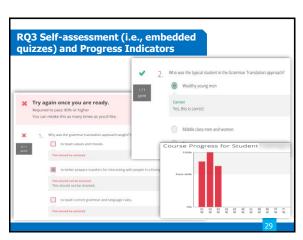
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RQ3 Strategies to Facilitate SDL

· Both internal feedback and external feedback were provided to help students' self-monitoring.

Self-monitor		Strategies		
Internal feedback	Cognition	MOOC instructors provided quizzes for self-assessment, tutorial on technology use, learning advice, navigation of the course, progress indicators, resources, and instructional modeling, etc.		
	Meta-cog	MOOC instructors encouraged students to reflect and think critically by providing reflection questions and building learning community.		
External feedback		MOOC instructors, teaching assistants, and peers were involved in providing external feedback.		



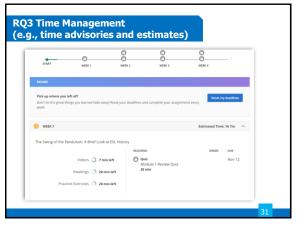
RQ3 Strategies to Facilitate SDL

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They helped students' self-management concerning setting learning goals, time management, resources and support management although among the three elements of SDL, MOOC instructors had less control over students' management.

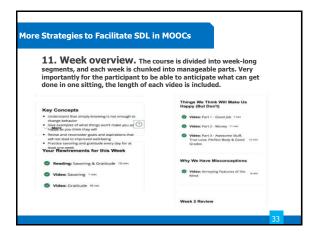
Self-management	Strategies
Enactment of learning goals	Providing discussion questions, reflections, survey, and
	appreciation students' learning goals.
Time management	Providing time frame, progress indicator, short learning units, and flexible timeline.
Management of resources and	Providing flexible learning resources, peer-assessment,
support	accessibilities, clear expectations, and short learning units.

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1. Helping students set their own learning goals.
2. Building learning community.
3. Offering immediate feedback.
4. Embedding quizzes for self-assessment.
5. Providing progress indicators.
6. Providing reflection questions.
7. Designing short learning units.
8. Providing flexible timelines.
9. Highlighting estimated time frames.
10. Making available optional learning materials.

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More Strategies to Facilitate SDL in MOOCs

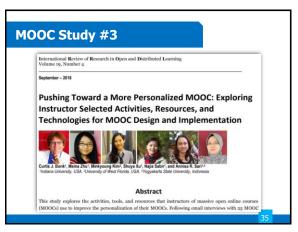
1.2. Visuals showing tasks completed or work progress.

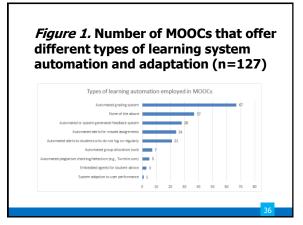
What do you want to hast?

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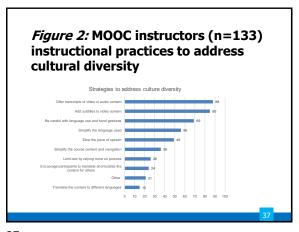
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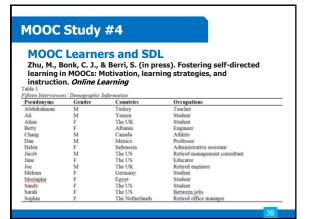
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RQ3: What Design and Instructional Elements of

Alina believed that having worksheets or a set of questions after each module was the most helpful strategy to

evaluate her learning step by step. Being able to answer the questions after each module gave her a sense of how much knowledge she retained before starting the next module.

Similarly, Sandy elaborated upon how quizzes and tests were helpful, but she wished they were more advanced and included questions and answers rather than only multiple-

MOOCs Facilitate Learners' SDL from the

Student's Perspective?

choice questions.

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RQ2

RQ2: What were the Learning Strategies that Helped Learners' SDL in MOOCs?

Dan considered the progress bar to be a good indication of his progress, and it also created a healthy competition among the learners. Seeing where he was at in the course compared to the other learners gave him a push. He stated,

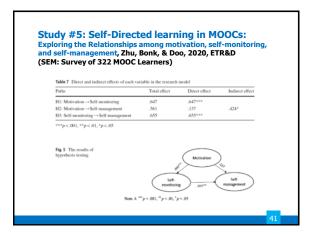
"All the progress bar with milestones, with a small quiz that doesn't count for the evaluation, but they're good for you to check if I'm really learning. And, for example, I like when you have these kinds of nice competition[s], right. Everyone starts a MOOC at the same time, but you see that these weeks you progress faster than other members in the MOOC."

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RQ3

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Study #6: Self-directed language learning in Duolingo

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Study #6: Overview

- This study investigated how the design and delivery of Duolingo support and facilitate student self-directed learning (SDL).
- This study used a mixed-method.
- 84 survey respondents, and 10 semi-structured interviews.



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Research Questions

- How do Duolingo learners self-manage their learning goals, time, resources, and support?
- What strategies are employed by Duolingo learners to overcome challenges and frustrations related to learning foreign languages with Duolingo?
- What motivating factors underpin the decisions of learners to learn a foreign language with Duolingo?
- How does the design and delivery of Duolingo foster learners to be self-directed learners?

Interview Participants

Interviewee	Country	Gender	Native Language	# of years that the participant have used Duolingo	# of languages that the participant is learning with Duolingo
P1	Mexico	М	Spanish	More than 5 years	3
P2	The U.S.	М	English	1-3 years	1
P3	China	F	Chinese		1
P4	Costa Rica	F	Spanish	6 months - 1 year	1
P5	China	F	Chinese	1-3 years	1
P6	Indonesia	F	Indonesian	6 months - 1 year	3
P7	Germany	М	German	6 months - 1 year	1
P8	The U.S.	F	English, French, Spanish	6 months - 1 year	1
P9	U.K./ Singapore	М	English	6 months - 1 year	3
P10	Singapore	F	English, Malay	Less than 6 months	1

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Finding 1: Motivation Language learners are mostly

Language learners are mostly driven by intrinsic motivators that relates to culture, travel, and brain training.

Q3. What motivated you to learn a foreign language?



Finding 1: Motivation

- The idea is that I would really like to go to Europe someday. (P5)
- So in the last month, the idea came up of going from Hamburg with the train to Moscow and then transit to the trains. And then make some stops in Siberia and then end at Beijing and enjoy the visit in China. (P7)
- But for people, who are more like my mother, when she talks about it, she is
 just like, "oh, well, I'm learning it. I don't expect to be conversational and
 I'm just learning it to keep my mind sharp". (P8)



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Finding 1: Motivation

- 3. Language learners are particularly motivated for their personal relevant needs, such as practical communications.
- I just want to learn to speak and just be confident in this language, and be fluent in the language at some point, and just be able to converse with people who maybe don't speak English or something. (P7)
- My goal is to learn Arabic relatively well because of my fiance. That's one
- of his native languages. And we would love to raise our kids bilingual. (P8)

 I'm not an academic. I just enjoy communicating. (P9)
- Basically I have a Japanese neighbor who I was trying to communicate with.
- I think ultimately languages are about communication. (P10)



Finding 1: Motivation

4. Peer groups and social events are positive motivators.

- I used to post my achievements with my friends on Facebook. And I have motivated people to keep the streaks. We congratulate each other.
- I do interact a lot on the Duolingo Japanese forum. I like to help, help out other Learners. (P2)
- I'm looking for Duolingo events as well because we can be more active,
- like talking with other people, learning with other people as well. (P6)

 I think Duolingo, it's kind of good at capitalizing on personal and social

motivation, and everybody's mentioned that. (P7)

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Finding 2: Self-management

Purely relying on Duolingo to study a foreign language is not effective, a variety of electronic and non-electronic resources are needed to supplement Duolingo learning.

- One of the reasons that I do recommend that people have a bunch and you use a bunch of stuff. (P2)
- I think my biggest suggestion, as I mentioned a little earlier, is just don't use Duolingo as your only resources. (P3)

Do we have time for

another study?

Possibly not to just use Duolingo alone, use it as a starter base to just get sufficient vocabularies to take you to the next level of crafting sentences. (P10)



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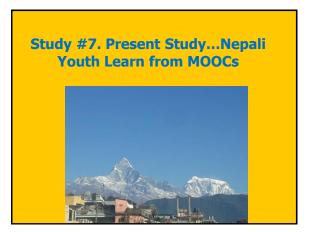
Finding 3: Self-monitoring

Most of the learners highly relies on the technology to support monitoring, such as reinforcing micro learning habits without extra effort and maintaining learning process by receiving frequent practice reminders and notifications.

- . And after you have chosen the wrong one and at the end of this lesson, the system will provide you with a repeated choice to make you make a choice again. (P3)
- And I don't actually see much about self-monitoring in the process. Because they have a clear structure, clear modules. Basically, you just tap in and go with it. (P5)
- I think when they come to self-monitoring, it is really lacking, because there's no little test that I can take, and "okay, I have progressed to this level." (P10)



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November 9, 2019 Greetings from Nepal, **Baman Kumar Ghimire** Teacher, Motherland Secondary School, Pokhara

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