





**Blended Learning Situations, Solutions, and Several Stunning Surprises**

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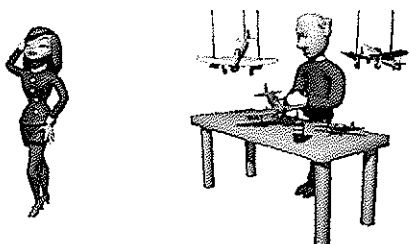


**This the talk will cover:**

1. Definitions of blended learning
2. Advantages and disadvantages
3. Models of blended learning
4. Examples of blended learning
5. Implications for blended learning

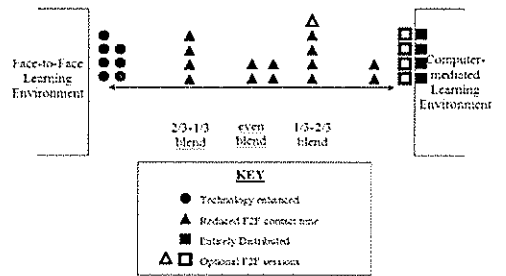
**Part 1: Definitions, Frameworks and Models of Blended Learning...**



**The Sloan Consortium (2003). Sizing the Opportunity: The Quality and Extent of Online Education in the U.S., 2002 and 2003**  
[http://www.sloan-c.org/resources/sizing\\_opportunity.pdf](http://www.sloan-c.org/resources/sizing_opportunity.pdf)

Proportion of Courses Delivered Online	Type of Course	Typical Description
0%	Traditional	Course with no online technology used - content is delivered in writing or orally
1% to 25%	Web facilitated	Course which uses web-based technology to facilitate what is essentially a face-to-face course. Might use Blackboard or WebCT to post the syllabus and assignments, for example.
30 to 75%	Blended/Hybrid	Course that is a blend of the online and face-to-face course. Substantial proportion of the content is delivered online, typically via online discussions, typically has some face-to-face meetings
80+%	Online	A course where the vast bulk of the content is delivered online. Typically has no face-to-face meetings.

**Range of Blends in Pew Cases**



Source: Graham, C. R., & Allen, S. (2005). Blended learning: An emerging trend in education. In C. Howard & J. V. Boettcher & L. Justice & R. D. Schenk & P. L. Rogers & G. A. Berg (Eds.), *Encyclopedia of Distance Learning* (pp. 172-179). Hershey, PA: Idea Group Inc.

**1. Blending Delivery Media**

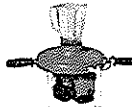
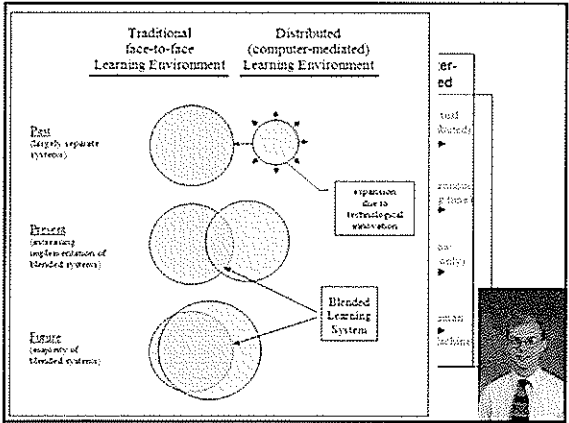
- "Blended learning means the combination of a wide range of learning media (instructor led, web based courseware, simulations, job aids, webinars, documents) into a total training program designed to solve a specific business problem." (Bersin & Associates, 2003, p. 3)

**2. Blending Instructional Methods**

- **“Blended learning: to combine various pedagogical approaches (e.g., constructivism, behaviorism, cognitivism) to produce an optimal learning outcome with or without instructional technology.” (Driscoll, 2002, p. 54)**


**Definition #3:  
Blending Online and F2F Instruction**

- **“Blended learning refers to events that combine aspects of online and face-to-face instruction” (Rooney, 2003, p. 26; Ward & LaBranche, 2003, p. 22)**


**Where is Blended Beneficial?**  
<http://www.center.rpi.edu/PewGrant/ProjDesc.html>

- Large Classes (spanish, intro psych, algebra, elementary statistics, biology)
- Classes with working students
- Students spread over a distance
- Classes with certification
- Classes with need for standardization
- New requirements for a profession
- Writing intensive classes
- Theory classes





**Fully Online and Blended Learning Advantages**

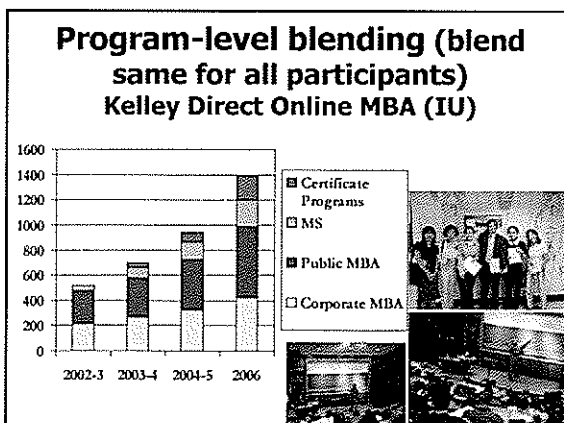
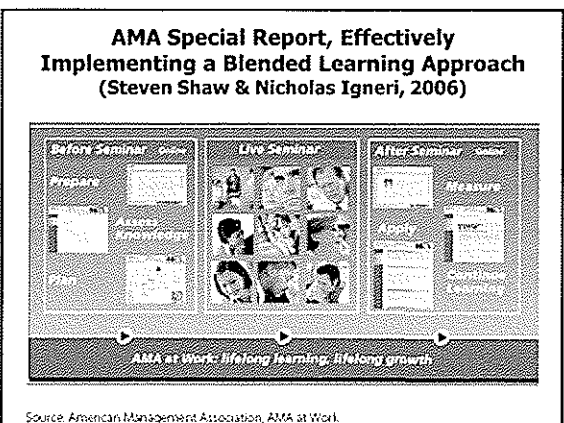
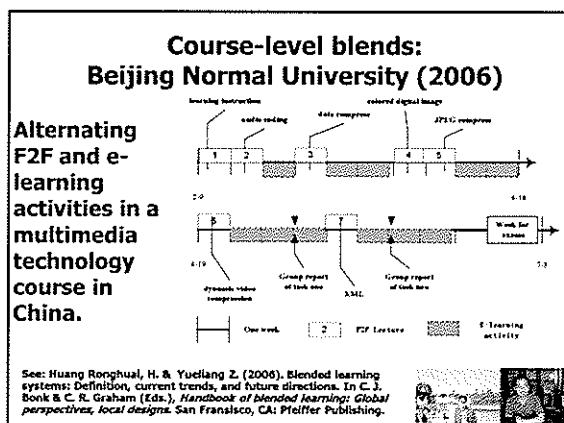
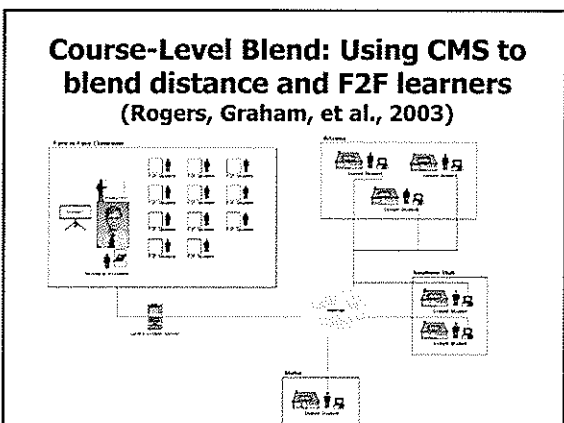
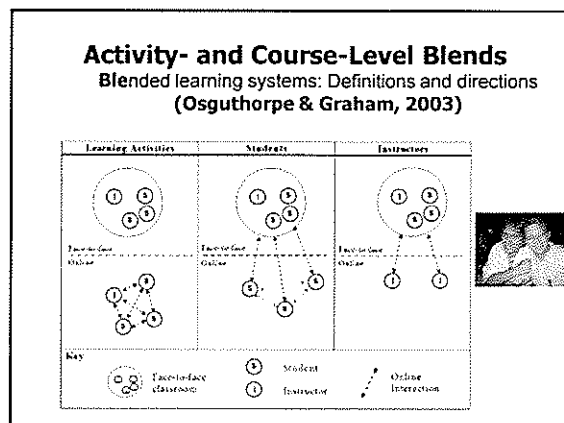
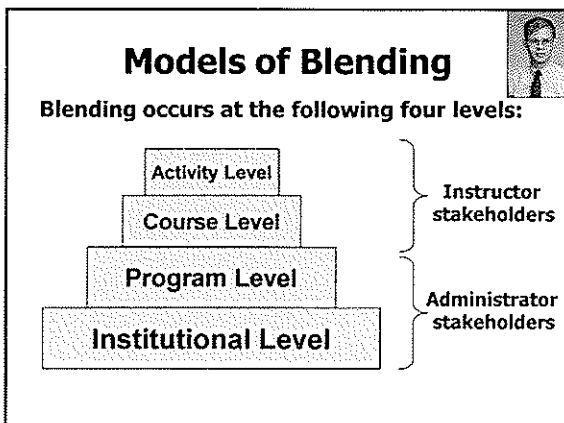
1. Increased Learning (better papers, higher scores)
2. More effective pedagogy and interaction
3. Course access at one's convenience and flexible completion (e.g., multiple ways to meet course objectives)
4. Reduction in physical class or space needs, commuting, parking
5. Increased opportunities for human interaction, communication, & contact among students
6. Introverts participate more



**Examples of Blended Learning, Margaret Driscoll, e-Learning, March 2002**

- Put assessments/reviews online
- Follow-up in community of practice
- Put reference materials on Web
- Deliver pre-work online
- Provide office hours online
- Use mentoring/coaching tool
- Access experts live online
- Use e-mail and instant messaging



### The IBM Four Tier Learning Model (2006)

Blending Learning for Business Impact – IBM's case for learning success, 2006 Handbook of Blended Learning, Nancy Lewis, VP, & Peter Orton, IBM

The diagram illustrates the IBM Four Tier Learning Model as a stack of four horizontal bars, each representing a different learning tier. From bottom to top, they are: 1. Performance Support & Real Practice Reference (includes QuickStart, WebCasts, Web Forums, Real Practice Experiences, Web Pages & Objects); 2. Interactive Learning - Simulation (includes QuickStart, Simulations, Scenario-based Learning); 3. Collaborative Learning (includes Live Virtual & Synchronous Programs, e-Learning, Communities of Interest, Practice and Purpose); 4. Learning Labs (includes Learning Labs, Observers, Mentors, Role Playing, Coaching). Small portraits of Nancy Lewis and Peter Orton are shown on the left side of the diagram.

### Institutional-level Blending

(Brian Linquist, 2006)

**Example 2: University of Phoenix**

- Completely online courses
- Residential F2F courses
- Blended Courses
  - Local Model = 5 week courses with first and last week F2F
  - Distance Model = 5 week courses with half first and half last week F2F (the last meeting of one course is coordinated to be back-to-back with the first meeting of the next 5 week course)

### Institutional-level Blending

(Abtar Kaur & Ansary Ahmed, 2006, Open U Malaysia)

FIGURE 22-1. OPEN UNIVERSITY MALAYSIA'S BLENDED LEARNING MODEL

The diagram shows three overlapping circles representing different learning components. The 'Face-to-Face Learning' circle includes: Classroom Environment, Formal Classes, Self-paced Learning, Number of Meetings, and Teaching Strategies. The 'Online Learning' circle includes: Learning Objectives, Self-paced Learning, and Self-Aids to 2nd Learning. The 'Self-Aids to 2nd Learning' circle includes: Self-paced Learning, Self-paced Learning, and Self-paced Learning. A bar chart titled 'Enrollment Growth of the UOM' shows enrollment from 2001 to 2005, with a significant increase in 2005. A small photo of a classroom is also included.

### Blending Live Field & Online Class

National University  
Department of Teacher Education  
(Reynolds & Greiner, 2006)

- 12,000 Enrolled Students
- Since 2004 More than 50% of Candidates Enrolling as Online rather than On-site
  - They will take a majority of classes online
- Each Candidate Takes 7 Credential Classes
- Each Class Contains 2 Field-based Exp.
- 500 Classes/Yr. & 20 Students/Class =
- 20,000 Field-based Experiences/Year

### Part II: 13 Fully Online and Blended Learning Problems and 24 Solutions

### Problem Situation #1: Brief FTF Experiences

- Face-to-face (FTF) experiences are brief, one-week journeys. Need to need to build self-confidence, create social supports, teams, camaraderie, etc.

### Blended Solution #1+. Sample Activities for Brief Meetings

1. Assign web buddies, email pals, critical friends based on interests, confidence, location, etc.
2. Ice breakers—paired introductions, corners.
3. Solve case in team competitions with awards.
4. Test technology in a lab.
5. Assign teams and exchange info for small teams using text messaging.
6. Library (digital and physical) scavenger hunt.
7. Do a podcast documenting the meeting.
8. Have everyone create a blog on the experience.
9. Open an e-portfolio for each student
10. Brainstorm how might use technology in program.

### Problem Situation #2: Student Absenteeism

- Students miss class to attend a conference or event or a personal problem arises. Or students asks to watch the class a second time.

### Blended Solution #2. Video Streamed and Webcast Lectures



### Problem Situation #3: Facilities and Time

- Limited facilities or rooms for teaching. Or students cannot make it to class every week or are working full time.

### Blended Solution #3.

#### Divide Online and Class Experiences: English Classes Online

Graham, Ure, & Allen (2003, July). Blended Learning Environn  
A Literature Review and Proposed Research Agenda

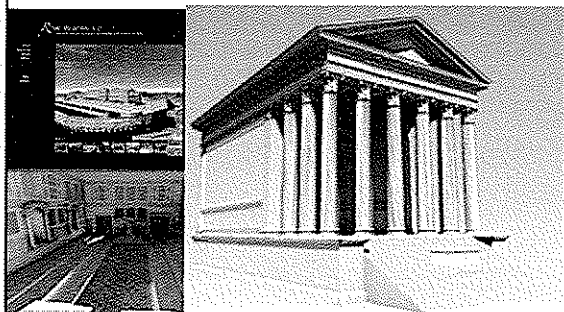
- Freshman English at BYU: Students are required to meet F2F once a week instead of three times a week. Online modules provide writing instruction and teaching assistants use online and F2F contact to provide feedback and guidance on writing (Waddoups et al., 2003).



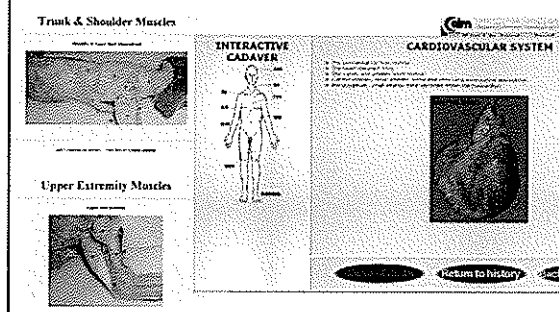
### Problem Situation #4: Web Supplemental Activities

- Fail to finish class discussion or other activity in time. Or desire to integrate the Web more in your face-to-face instruction or outside of class. Want to provide course resources and activities for students to explore.

**Blended Solution #4. Online Portals & Resources**  
(Civil Rights Digital Library and Amistad, history, science, literature, etc.)



**Blended Solution #5. Online Self-Testing** (e.g., self study in anatomy or chemistry, virtual autopsy, dissection, etc.)



**Problem Situation #5: Student Learning Control**

- Want to give students more control and ownership over their own learning. Want to foster student generative learning or being authors of their own knowledge.

**Blended Solution #7: Student Podcast**  
(in schools—kids have power!)

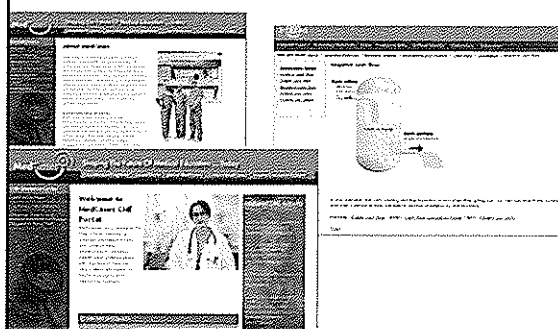
"Just the word 'podcast' scares a lot of teachers away," Ms. Schrock said. "There are a lot of misconceptions."  
"All you need is a computer, access to the Internet and a microphone that you can buy at Toys 'R' Us," Mr. Warlick said. "I listen to podcasts on my computer." (NY Times, Jan 25, 2006)



**Problem Situation #6: Preparedness for the Profession**

- Students are not prepared for their professions when they graduate. Or want to better apprentice students into their chosen profession. What to provide opportunities to work with practitioners, experts, mentors, and coaches in authentic learning environment.

**Blended Solution #8. Community of Learners: Medical and Business Cases Online** (problems, solutions, etc.)



### Blended Solution #9. Real World Problems (PBL online): Real-time Cases

Supercharging the case method, making it more realistic and engaging

Prof. James Thomas  
James Thomas, Ph.D., is an Associate Professor of Management at the University of Illinois at Urbana-Champaign.

### Blended Solution #10. Video Scenario Learning (Option 6, Bloomington, IN)

### Problem Situation #7: Collaborative Skill Deficit

- Students need collaboration and teamwork skills. Want to build virtual teaming skills in class activities or work with learners in other locales or situations.

### Blended Solution #11. Cross-Class Collab (Indiana University and Open U of Malaysia; Univ of Illinois Tourism class)



### Problem Situation #8: Student Reflections and Connections

- Students are not connecting content. They are just turning pages and going through the motions. Minimal student reflection is seen.

### Blended Solution #12. Expert Video Reflections and Scaffolds online (E-Reading First Ohio; reflect, share, and compare)

**Blended Solution #13.**  
Workplace and Field Reflections

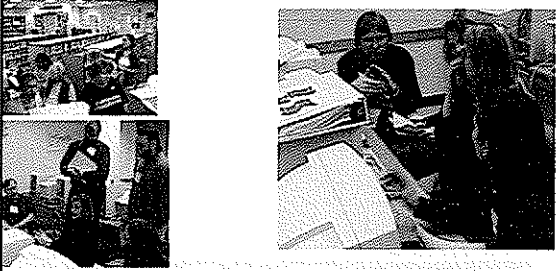
1. Instructor provides reflection or prompt for job related or field observations
2. Reflect on job setting or observe in field.
3. Record notes on Web and reflect on concepts from chapter
4. Respond to peers
5. Instructor summarizes posts

**Problem Situation #9:**  
**Learning Community**

- There is a preference for creating an online learning community in order to increase student learning and retention in the program. Such a community might be in a single class or across a series of classes.


**Blended Solution #14. Combining Live and Online Experiences in Teacher Training**



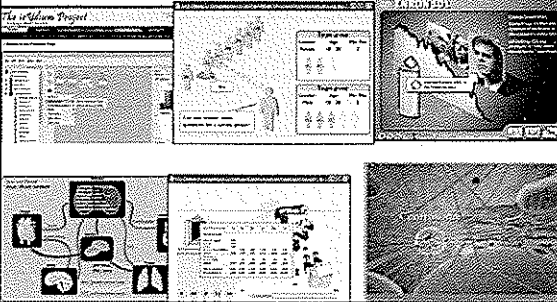
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**Problem Situation #10:**  
**Need to Visualize Content**

- Content is highly visual in nature and difficult to simply discuss in class. Or students have a preference for visual learning.

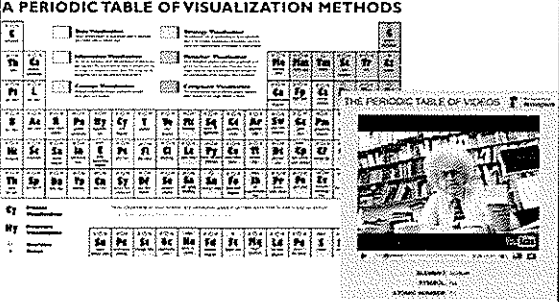


**Blended Solution #20. Flash, 3-D Visualization, & Laboratory Software**




**Blended Solution #17. Visual Resources (e.g., Periodic Table of Visualization; Visual Thesaurus**  
<http://www.visualthesaurus.com/>; [http://www.visual-literacy.org/periodic\\_table/periodic\\_table.html](http://www.visual-literacy.org/periodic_table/periodic_table.html))

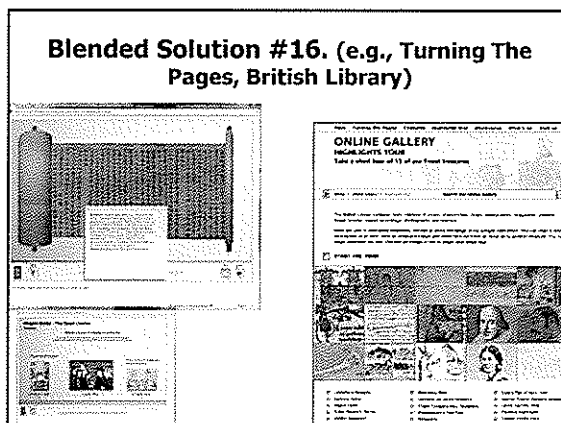
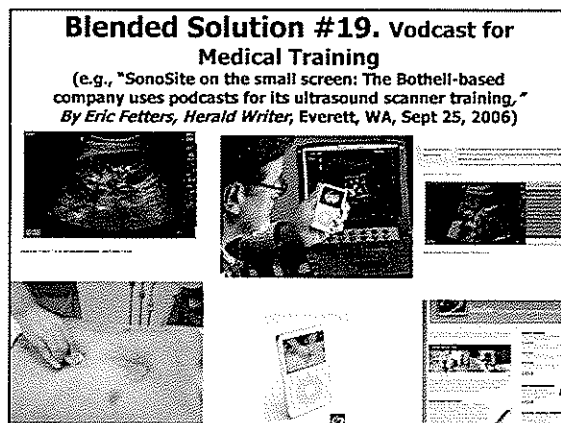
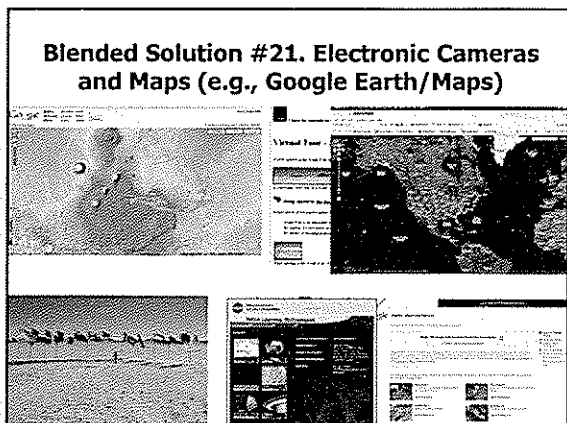
**A PERIODIC TABLE OF VISUALIZATION METHODS**



**THE PERIODIC TABLE OF VIDEOS**

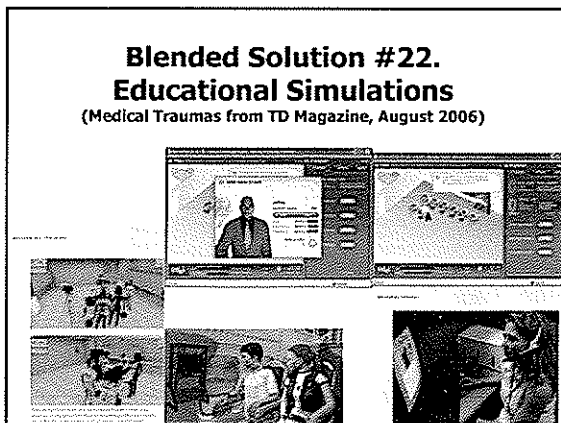




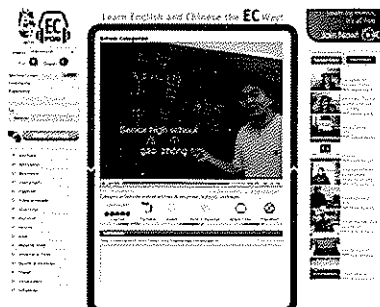


**Problem Situation #11: Need for Hands-On Learning**

- To learn the material requires that students try it out in a lab or real-world situation. Or students prefer hands-on learning activities.



**Blended Solution #23. Video Supported Language Learning (e.g., ECPod)**



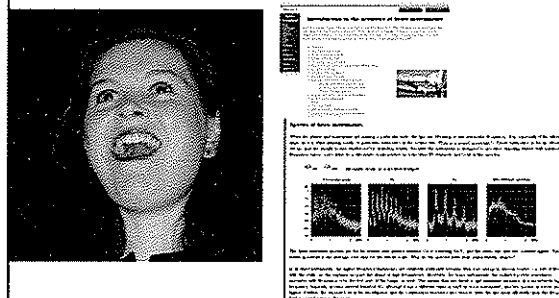
**Blended Solution #24. Demonstration Videos with Commenting (e.g., Viddler)**



**Problem Situation #12: Preference for Auditory Learning**

- The content is heavily verbal or words. Or students have a preference to listen to a lecture or hear an instructor deliver a lecture.

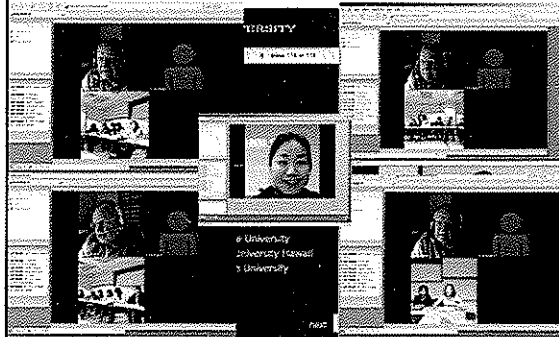
**Blended Solution #25. Basic Acoustics of Musical Instruments 2005 MERLOT Classics Award**



**Problem Situation #13: Lack of Instructor Presence**

- Students need to see or hear from the instructor. They need a sense that the instructor is supporting their learning. They prefer face-to-face but are willing to try online.

**Blended Solution #27. Breeze in Higher Education**



### Implications and Challenges for Blended Learning

1. Faculty and students are more mobile.
2. Students more choices.
3. Student expectations rise.
4. Greater self-determined learning.
5. More corporate university partnerships.
6. Courses increasingly modular.
7. Less predefined schedules.
8. When teaching less clear; when learning less clear.



### Questions and Comments

Sample papers at:  
<http://www.publicationshare.com/>  
Archived talks at:  
<http://www.trainingshare.com/>

Blended Learning

Experience The Difference

The Handbook of Blended Learning

BLANDED LEARNING